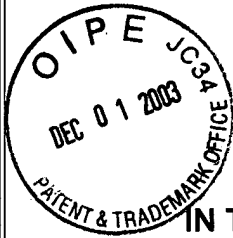


Image Rec'd 12/28/03 \$



PATENT
Customer No. 22,852
Attorney Docket No. 05905.0153-00000

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:)
)
Yoshihiro ITOH et al.)
)
Application No.: 09/964,754) Group Art Unit: 2876
)
Filed: September 28, 2001) Examiner: E. Labaze
)
For: SERVICE TICKET ISSUE)
SYSTEM AND SERVICE)
TICKETING ISSUE SERVICE)

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

PETITION FOR EXTENSION OF TIME

Applicants hereby petition for a three month extension of time to reply to the Office Action of May 30, 2003. This Petition is timely filed since November 30, 2003, is a Sunday. A fee of \$950.00 is enclosed.

Please grant any extensions of time required to enter this response and charge any additional required fees to our deposit account 06-0916.

12/02/2003 EFLORES 00000119 09964754

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Respectfully submitted,

FINNEGAN, HENDERSON, FARABOW,
GARRETT & DUNNER, L.L.P.

Dated: December 1, 2003

By: Plat 2 Pltll Reg 24,014
for Richard V. Burgujian
Reg. No. 31,744

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